

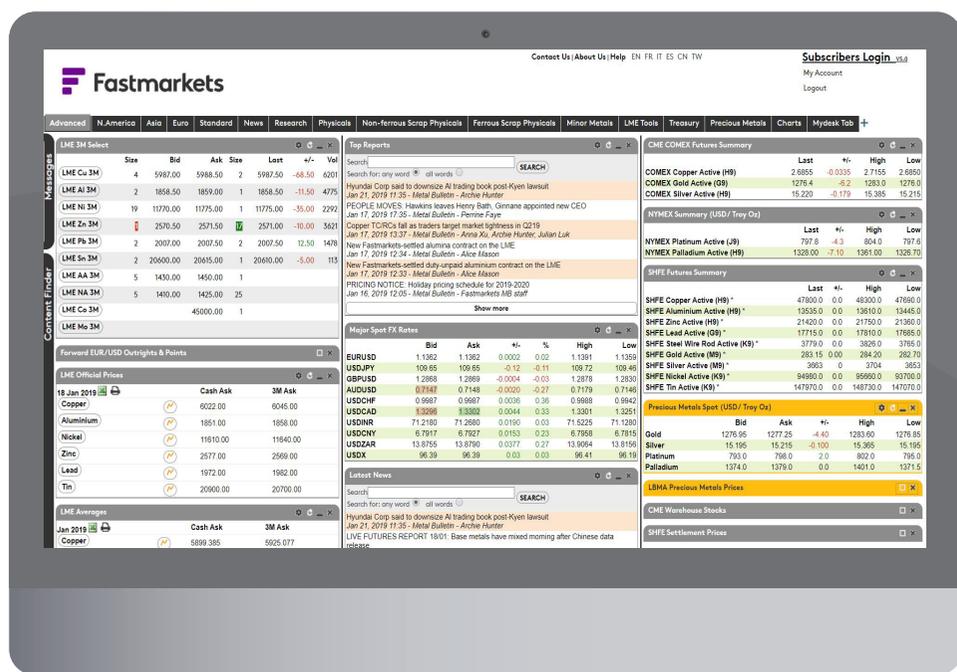
Mydesk User Guide



Welcome to Fastmarkets Mydesk



Fully configurable and customisable.



You control what you want to see, where you want to see it, and how you want to see it.

Fastmarkets Mydesk puts you in charge of your desktop.

- Fully configurable - You choose what to display on the desktop and where to display it.
- Fully customisable - You choose the colours and font sizes.
- Move parts around the screen – Our new “Free Format” tab enables you to size and position your data with unmatched flexibility.
- Minimize parts - Hide data not frequently used.
- Control the news - You decide what the news should show, for example Copper news, Gold news, Nickel and Zinc News etc.
- User Defined Tabs - Create your own additional tabs to show any data you like.
- Content Finder - Access content based on type e.g. Prices, (LME, COMEX, SHFE, MCX), News, LME Reports, Videos.
- Messages - Messages will be displayed automatically to alert you of any issues, for example if connectivity to any of the exchanges is lost.
- My Prices - Create your own price parts, where you can group prices together that you are interested in.
- My Alerts - Setup alerts (SMS, Email, Desktop) to alerts you when prices trigger a certain level, or news for certain keywords hits our newswires.
- My Account - View details of your account, features you have access to, your account manager, your account expiry etc.

Fastmarkets Mydesk



The screenshot shows the Fastmarkets Mydesk interface with several panels:

- Top Navigation:** Contact Us | About Us | Help | EN FR IT ES CN TW | Subscribers Login | My Account | Logout
- Menu:** Advanced | N.America | Asia | Euro | Standard | News | Research | Physicals | Non-ferrous Scrap Physicals | Ferrous Scrap Physicals | Minor Metals | LME Tools | Treasury | Precious Metals | Charts | Mydesk Tab
- LME 3M Select:** Table with columns: Contract, Size, Bid, Ask, Size, Last, +/-, Vol. Includes LME Cu 3M, LME Al 3M, LME Ni 3M, LME Zn 3M, LME Pb 3M, LME Sn 3M, LME AA 3M, LME NA 3M, LME Co 3M, LME Mo 3M.
- Forward EUR/USD Outrights & Points:** Panel for currency forward rates.
- LME Official Prices:** Table for 18 Jan 2019 with columns: Metal, Cash Ask, 3M Ask. Includes Copper, Aluminium, Nickel, Zinc, Lead, Tin.
- LME Averages:** Table for Jan 2019 with columns: Metal, Cash Ask, 3M Ask. Includes Copper.
- Top Reports:** Searchable news feed with headlines like "Hyundai Corp said to downsize AI trading book post-Kyen lawsuit".
- Major Spot FX Rates:** Table with columns: Pair, Bid, Ask, +/-, %, High, Low. Includes EURUSD, USDJPY, GBPUSD, AUDUSD, USDCHF, USDCAD, USDINR, USDCNY, USDZAR, USDXX.
- Latest News:** Searchable news feed with headlines like "Hyundai Corp said to downsize AI trading book post-Kyen lawsuit".
- CME COMEX Futures Summary:** Table with columns: Contract, Last, +/-, High, Low. Includes COMEX Copper Active (H9), COMEX Gold Active (G9), COMEX Silver Active (H9).
- NYMEX Summary (USD / Troy Oz):** Table with columns: Contract, Last, +/-, High, Low. Includes NYMEX Platinum Active (J9), NYMEX Palladium Active (H9).
- SHFE Futures Summary:** Table with columns: Contract, Last, +/-, High, Low. Includes SHFE Copper Active (H9), SHFE Aluminium Active (H9), SHFE Zinc Active (H9), SHFE Lead Active (G9), SHFE Steel Wire Rod Active (K9), SHFE Gold Active (M9), SHFE Silver Active (M9), SHFE Nickel Active (K9), SHFE Tin Active (K9).
- Precious Metals Spot (USD / Troy Oz):** Table with columns: Metal, Bid, Ask, +/-, High, Low. Includes Gold, Silver, Platinum, Palladium.
- LBMA Precious Metals Prices:** Panel for London Bullion Market Association prices.
- CME Warehouse Stocks:** Panel for CME warehouse stock levels.
- SHFE Settlement Prices:** Panel for Shanghai Futures Exchange settlement prices.

User defined data

LME Prices Part
(filtered for LME 3M Select)

LME data

LME Report Part
(filtered for copper & aluminium)

My Account

Customised Prices

Minimised Part

Tabs



Fastmarkets Mydesk is based around a series of tabs, which you are allowed to configure and customize yourself. You can also create completely new tabs to your own specifications.

To select a tab simply click on it. The content you have selected to display on that tab will be displayed.

This screenshot shows the Fastmarkets Mydesk interface with several data tabs. The 'Forward EUR/USD Outrights & Points' tab is active, displaying a table with columns for Bid, Ask, Fwd Bid, and Fwd Ask. Other tabs visible include 'Major Spot FX Rates', 'CME COMEX Futures Summary', and 'NYMEX Summary (USD/ Troy Oz)'. The interface includes a top navigation bar with 'Fastmarkets' logo and 'Subscribers Login' link, and a secondary navigation bar with various market categories like 'N.America', 'Euro', 'Standard', etc.

The column widths can be resized by clicking on, and dragging left or right, the vertical bar that separates each tab.

When the column is at the required width let go of the mouse button, the columns will resize and the settings be saved for your next visit.

This screenshot shows the Fastmarkets Mydesk interface with a grid of data tabs. A vertical bar is visible between the 'LME Official Prices (USD/ Tonne)' and 'CME COMEX Futures Summary' tabs, indicating the column width adjustment feature. The 'LME Official Prices' tab is active, displaying a table with columns for Cash Ask and 3M Ask. Other tabs visible include 'LME Warehouse Stocks', 'LME Volumes', 'CME COMEX Copper Futures Strip (USD/ Pound)', and 'CME COMEX Copper Key Spreads (USD/ Pound)'. The interface includes a top navigation bar with 'Fastmarkets' logo and 'Subscribers Login' link, and a secondary navigation bar with various market categories like 'N.America', 'Asia', 'Euro', etc.

Adding a new tab



From any existing tab on your account, click on the black + icon at the far right end of the tab listing. You will also see the hover-over text "Create a new tab".

When you click on the **black + icon** you are offered options to set up your new tab including naming the new tab and setting the data layout format.

Settle	LDN	Bid	Ask	+/-	High	Low
2.7190	18 Jan	1.1375	1.1375	0.0015	1.1391	1.1364

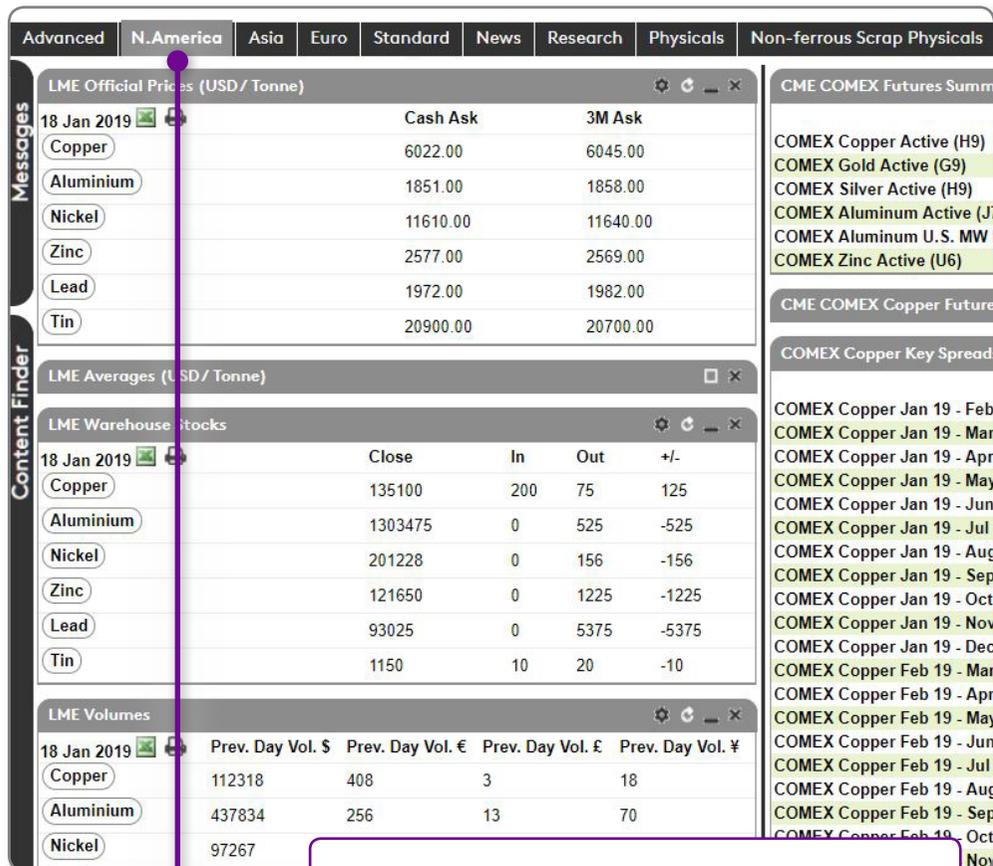
You have the choice of a single column or multiple columns (2, 3 or 4). Whilst you can vary the relative width of these columns they are fixed in width down the whole length of the tab. We have also now added a Free Format option.

Bid	Ask	Last	+/-	Vol	Settle	LDN
2.6920	2.6925	2.6920	-0.0270	15044	2.7190	18 Jan
1278.2	1278.3	1278.3	-4.3	58374	1282.6	18 Jan
15.255	15.260	15.260	-0.139	15139	15.399	18 Jan
2038.3	2053.8				2046.8	26 Apr
(N6)					0.06993	29 Jul

Give the new tab a relevant name, select your format preference and click on the **green tick icon** to save the new tab.

Bid	Ask	Last	+/-	Vol	Settle	LDN

Adding content to a new free format tab



The screenshot shows the 'Messages' section with a new tab being added. The 'Content Finder' is open on the left, and a new tab is being added to the 'Messages' section. The 'Content Finder' is open on the left, and a new tab is being added to the 'Messages' section.

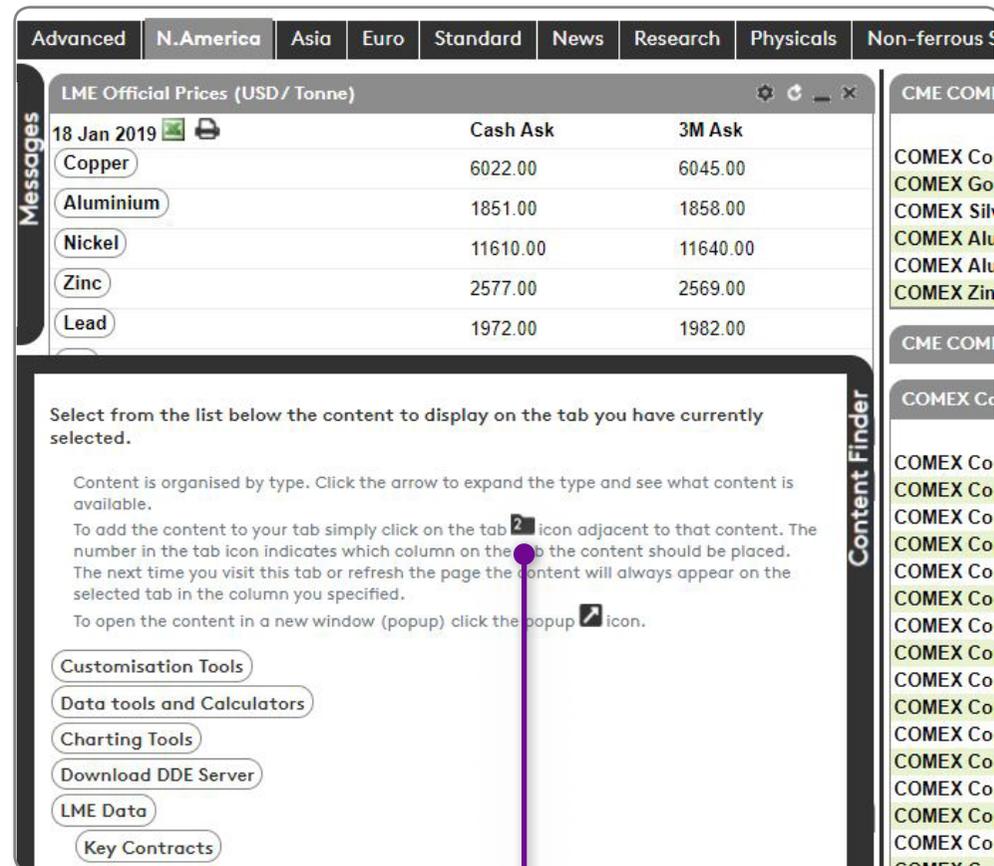
LME Official Prices (USD/ Tonne)			
18 Jan 2019	Cash Ask	3M Ask	
Copper	6022.00	6045.00	
Aluminium	1851.00	1858.00	
Nickel	11610.00	11640.00	
Zinc	2577.00	2569.00	
Lead	1972.00	1982.00	
Tin	20900.00	20700.00	

LME Warehouse Stocks					
18 Jan 2019	Close	In	Out	+/-	
Copper	135100	200	75	125	
Aluminium	1303475	0	525	-525	
Nickel	201228	0	156	-156	
Zinc	121650	0	1225	-1225	
Lead	93025	0	5375	-5375	
Tin	1150	10	20	-10	

LME Volumes				
18 Jan 2019	Prev. Day Vol. \$	Prev. Day Vol. €	Prev. Day Vol. £	Prev. Day Vol. ¥
Copper	112318	408	3	18
Aluminium	437834	256	13	70
Nickel	97267			

Click onto the new tab label and a blank tab opens up on your screen ready to add in your required data parts from the Content Finder.

Open the Content Finder (found on the left hand margin of your screen) by clicking on the grey tab where it is labelled Content Finder.



The screenshot shows the 'Content Finder' dialog box. The dialog box is open, and the user is selecting content to add to the new tab. The dialog box is open, and the user is selecting content to add to the new tab.

Select from the list below the content to display on the tab you have currently selected.

Content is organised by type. Click the arrow to expand the type and see what content is available.

To add the content to your tab simply click on the tab icon adjacent to that content. The number in the tab icon indicates which column on the tab the content should be placed. The next time you visit this tab or refresh the page the content will always appear on the selected tab in the column you specified.

To open the content in a new window (popup) click the popup icon.

- Customisation Tools
- Data tools and Calculators
- Charting Tools
- Download DDE Server
- LME Data
- Key Contracts

From the **Content Finder**, select the **first data part** to add to your new tab.

Adding content to a new free format tab



Benchmark Prices

LME Official Prices **1** **2** **3**

Click on the grey icon with the number 1 to add that part into your new tab.

Close the Content Finder by clicking on the right hand grey border, then click and drag and resize the data part to where you want to position it on the tab.

Advanced N.America Asia Euro Standard News Research Physicals N

LME Official Prices (USD / Tonne)

18 Jan 2019	Cash Ask	3M Ask
Copper	6022.00	6045.00
Aluminium	1851.00	1858.00
Nickel	11610.00	11640.00
Zinc	2577.00	2569.00
Lead	1972.00	1982.00

Select from the list below the content to display on the tab you have currently selected.

Content is organised by type. Click the arrow to expand the type and see what content is available.

To add the content to your tab simply click on the tab **2** icon adjacent to that content. The number in the tab icon indicates which column on the tab the content should be placed. The next time you visit this tab or refresh the page the content will always appear on the selected tab in the column you specified.

To open the content in a new window (popup) click the popup icon.

Content Finder

Advanced N.America Asia Euro Standard News Research Physicals Non-ferrous Scrap Physicals Ferrous Scrap Physicals Minor Metals LME Tools Treasury Precious Metals Charts Mydesk Tab +

LME Official Prices (USD / Tonne)

18 Jan 2019	Cash Ask	3M Ask
Copper	6022.00	6045.00
Aluminium	1851.00	1858.00
Nickel	11610.00	11640.00
Zinc	2577.00	2569.00
Lead	1972.00	1982.00
Tin	20900.00	20700.00

CME COMEX Futures Summary

	Bid	Ask	Last	+/-	Vol	Settle	LDN
COMEX Copper Active (H9)	2.6935	2.6945	2.6940	-0.0250	14979	2.7190	18 Jan
COMEX Gold Active (G9)	1278.0	1278.2	1278.1	-4.5	58155	1282.6	18 Jan
COMEX Silver Active (H9)	15.260	15.260	15.260	-0.139	15049	15.399	18 Jan
COMEX Aluminum Active (J7)	2038.3	2053.8				2046.8	26 Apr
COMEX Aluminum U.S. MW Premium (AUP) Active (N6)						0.06993	29 Jul
COMEX Zinc Active (U6)						2344.5	28 Sep

CME COMEX Copper Futures Strip (USD / Pound)

COMEX Copper Key Spreads (USD / Pound)

	LDN	Bid	Ask	LDN	Last	LDN	+/-	High	Low	Vol	Settle	LDN
COMEX Copper Jan 19 - Feb 19	08:18	0.0065	0.0000		0.0000		0.0175	0.0175		0.0190		18 Jan
COMEX Copper Jan 19 - Mar 19	08:17	0.0165	0.0215	09:18	0.0000		0.0155	0.0155		0.0220		18 Jan
COMEX Copper Jan 19 - Apr 19		0.0000	0.0000		0.0000		0.0000	0.0000		0.0175		18 Jan
COMEX Copper Jan 19 - May 19		0.0000	0.0000		0.0000		0.0000	0.0000		0.0160		18 Jan

Major Spot FX Rates

	Bid	Ask	+/-	High	Low
EURUSD	1.1377	1.1378	0.0017	1.1391	1.1364
USDJPY	109.60	109.61	-0.17	109.72	109.46
GBPUSD	1.2860	1.2860	-0.0012	1.2878	1.2830
AUDUSD	0.7159	0.7159	-0.0008	0.7179	0.7149
USDCAD	1.3288	1.3288	0.0036	1.3294	1.3251
USDCNY	6.7915	6.7925	0.0151	6.7958	6.7815
USDZ	96.30	96.30	-0.06	96.39	96.19

Top Reports

Search:

Search for: any word | all words

PEOPLE MOVES: Hawkins leaves Henry Bath, Ginnane appointed new CEO
 Jan 17, 2019 17:35 - Metal Bulletin - Penne Faye
 Copper TC/RCs fall as traders target market tightness in Q219
 Jan 17, 2019 13:37 - Metal Bulletin - Anna Xu, Archie Hunter, Julian Luk

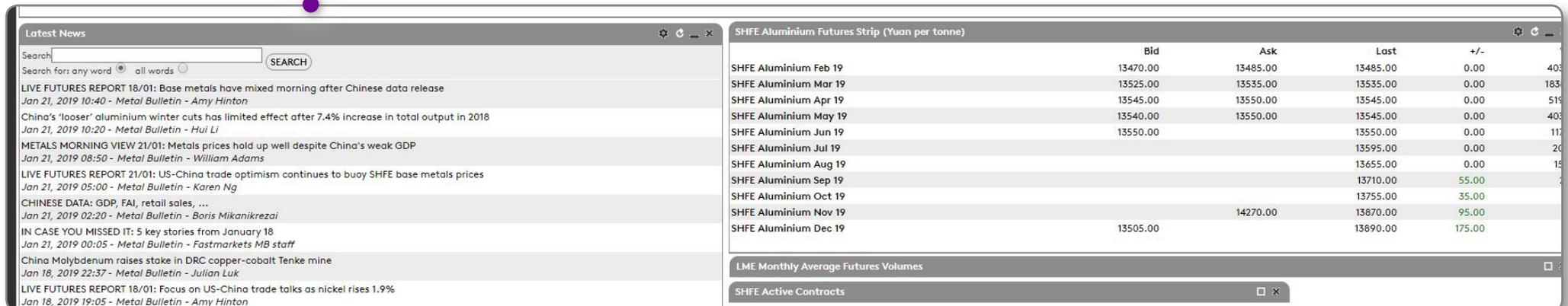
Adding content to a new free format tab



Use the  icon at the bottom right hand corner of any part to click on and resize the part

13510.00	-70.00	62
13595.00	-120.00	64
13650.00	-155.00	40
13690.00	-70.00	32

Repeat the process to add additional parts with different sizes and widths to create a flexible free format tab like the one below:



The screenshot shows a browser window with two tabs. The left tab is titled 'Latest News' and contains a search bar and a list of news items. The right tab is titled 'SHFE Aluminium Futures Strip (Yuan per tonne)' and displays a table of futures prices.

SHFE Aluminium Futures Strip (Yuan per tonne)

	Bid	Ask	Last	+/-	
SHFE Aluminium Feb 19	13470.00	13485.00	13485.00	0.00	403
SHFE Aluminium Mar 19	13525.00	13535.00	13535.00	0.00	183
SHFE Aluminium Apr 19	13545.00	13550.00	13545.00	0.00	519
SHFE Aluminium May 19	13540.00	13550.00	13545.00	0.00	403
SHFE Aluminium Jun 19	13550.00		13550.00	0.00	111
SHFE Aluminium Jul 19			13595.00	0.00	20
SHFE Aluminium Aug 19			13655.00	0.00	15
SHFE Aluminium Sep 19			13710.00	55.00	2
SHFE Aluminium Oct 19			13755.00	35.00	
SHFE Aluminium Nov 19		14270.00	13870.00	95.00	
SHFE Aluminium Dec 19	13505.00		13890.00	175.00	

Below the table, there are two sections: 'LME Monthly Average Futures Volumes' and 'SHFE Active Contracts'.

Adding content to a new fixed column tab

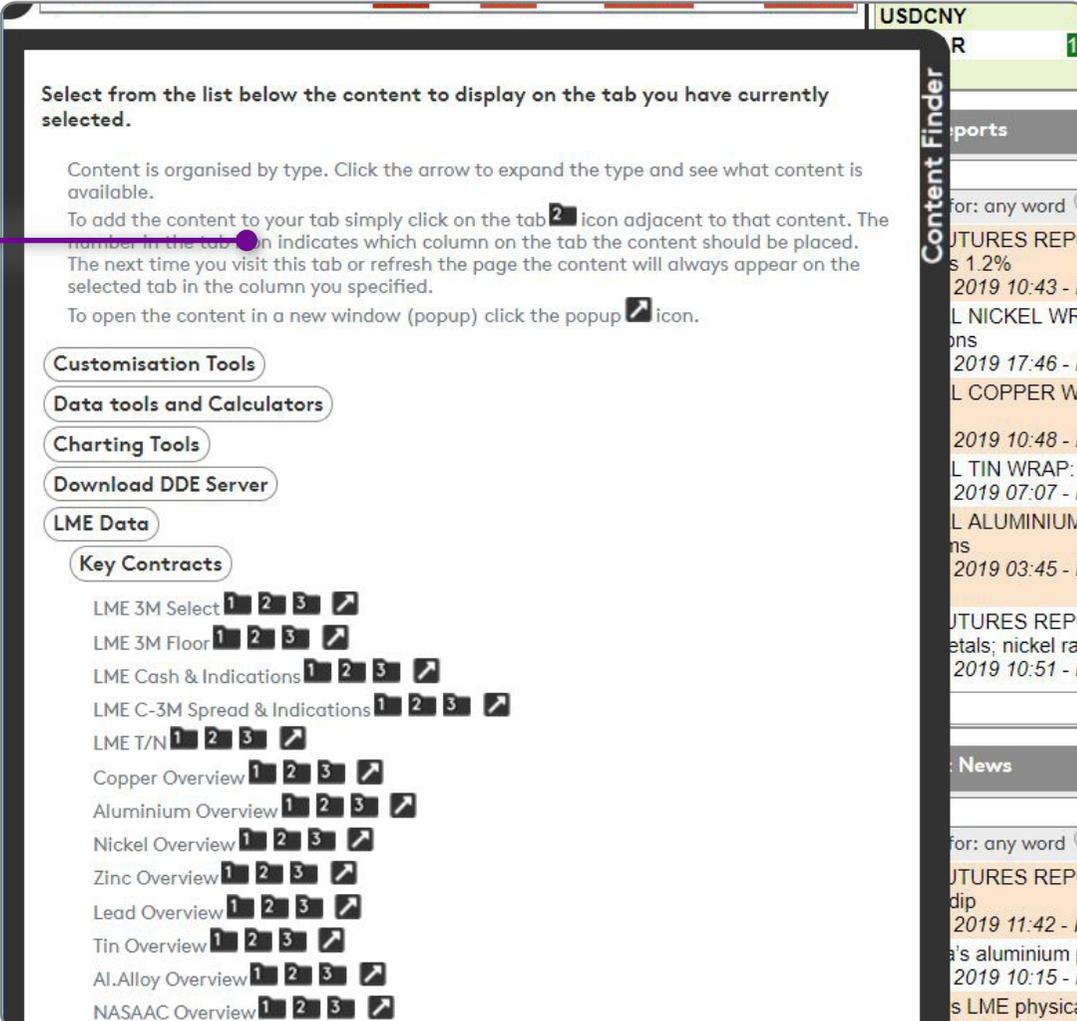
Follow the same process to set up a new 3 column tab for example and open the content finder from the left hand margin of your screen

Here we have expanded the LME Reports content. Each item has a series of icons depending on how you want to open the content. If you see a padlock, it simply means your subscription level does not give you access to this content; contact your account manager to arrange access.

To open content in a popup click the  icon, the content will launch in a popup window.

To add content to a column on the currently selected tab click one of the tab icons . Each icon has a number on it indicating which column the content will be added to. So clicking the  icon will add the content to the second column of the currently selected tab.

You may need to close the content finder to be able to see the content you have added. When you have finished, close the content finder by clicking on the "Content Finder" in the top right of the Content Finder. The content finder will slide back over to the left hand side of the screen.



Select from the list below the content to display on the tab you have currently selected.

Content is organised by type. Click the arrow to expand the type and see what content is available.

To add the content to your tab simply click on the tab  icon adjacent to that content. The number in the tab icon indicates which column on the tab the content should be placed. The next time you visit this tab or refresh the page the content will always appear on the selected tab in the column you specified.

To open the content in a new window (popup) click the popup  icon.

Customisation Tools

Data tools and Calculators

Charting Tools

Download DDE Server

LME Data

Key Contracts

- LME 3M Select 
- LME 3M Floor 
- LME Cash & Indications 
- LME C-3M Spread & Indications 
- LME T/N 
- Copper Overview 
- Aluminium Overview 
- Nickel Overview 
- Zinc Overview 
- Lead Overview 
- Tin Overview 
- Al.Alloy Overview 
- NASAAC Overview 

Content Parts



Each column on a tab contains many parts. In fact it can contain as many parts as you want. Each part holds a specific piece of content.

The colour of the border of the part indicates the type of content:

- Ferrous and non-ferrous content - grey
- Precious metals content - orange

Some parts (News & Prices, LME Warehouse Stocks, LME Official Prices) will refresh their data automatically.

Customizing content parts

Any data part that you add into your FM Professional tabs can be customised to your exact requirements. To help guide users through this process we have introduced a range of new icons that sit at the top right hand corner of any data part.

SHFE Aluminium Futures Strip (Yuan per tonne)					
	Bid	Ask	Last	+/-	Vol
SHFE Aluminium Feb 19	13270.00		13275.00	5.00	64126
SHFE Aluminium Mar 19	13315.00	13320.00	13315.00	30.00	177696
SHFE Aluminium Apr 19			13335.00	5.00	55510
SHFE Aluminium May 19			13340.00	-30.00	32888
SHFE Aluminium Jun 19		13365.00	13355.00	-55.00	18900
SHFE Aluminium Jul 19			13405.00	-60.00	3462
SHFE Aluminium Aug 19			13460.00	-60.00	1534
SHFE Aluminium Sep 19			13510.00	-70.00	62
SHFE Aluminium Oct 19			13595.00	-120.00	64
SHFE Aluminium Nov 19	13455.00		13650.00	-155.00	40
SHFE Aluminium Dec 19	13330.00	13990.00	13690.00	-70.00	32

Customizing content parts

These icons are:

 "Customise this part". Which takes you to the existing menu options for customising a data part including adding or removing fields from the part, adding or removing instruments from the instrument catalogue and options for changing the style of the part (fonts, font sizes and colours etc).

 "Refresh this part". To refresh the data in a part where the feed is not live.

 "Minimise this part" This leaves the data part Header line and title but hides the data on your screen.



	Vol
	64126
	40828
	22120
13335.00	-5.00
13335.00	-20.00
	18900

SHFE Aluminium NOV 19	13370.00	13375.00	13690.00	-50.00	40
SHFE Aluminium Dec 19	13645.00	13690.00	13690.00	-70.00	32
LME Monthly Average Futures Volumes  					
SHFE Active Contracts  					
SHFE Base Metals (Yuan / tonne)    					
	Bid	Ask	Last	+/-	Vol
SHFE Copper Feb 19	47110.00	47120.00	47120.00	130.00	11480

 "Open this part". Click on this icon to re-open a minimised data part to view the data or edit it.

For example in the image below LME Monthly Average Futures Volumes and SHFE Active Contracts have been minimised.

Customizing content parts



When you open a minimised part in a Free Format tab the data from that part will appear over other data parts on the tab below it. This is different from the behaviour on fixed width column tabs where opening a part moves all information on the tab below it down to leave it in view if you scroll further down the screen.

 "Remove this part". Removes a part from the tab completely.

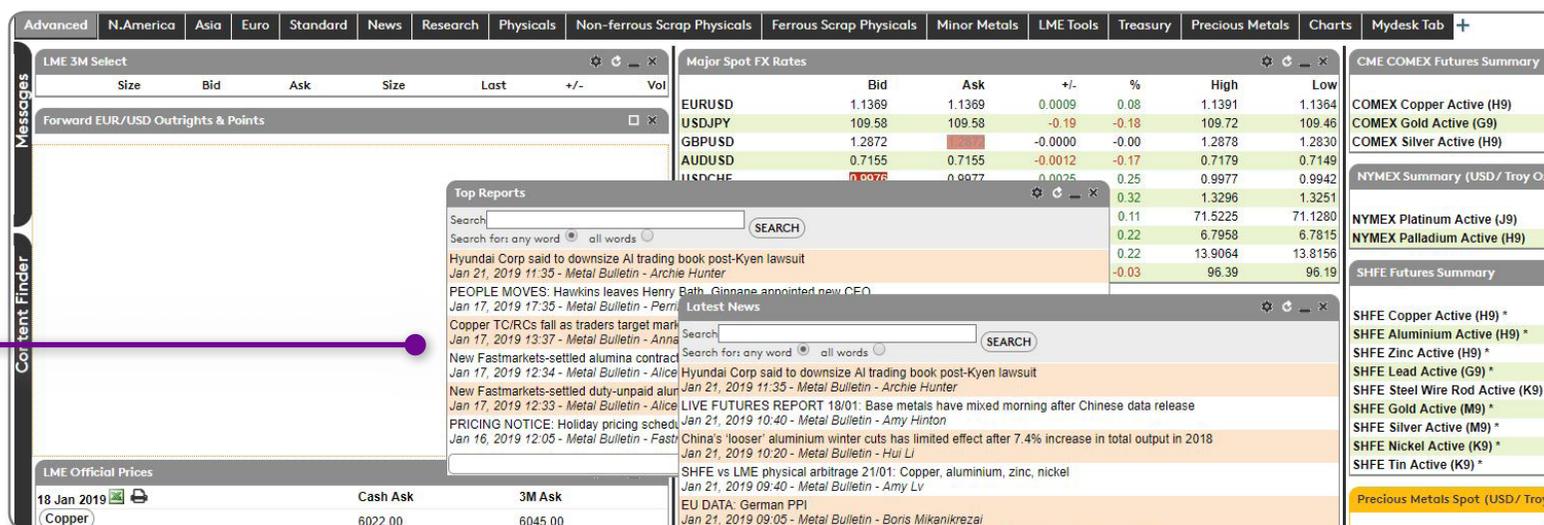
Moving content parts

Parts can be easily moved to other columns on the screen. They can be inserted in between other parts, at the top or bottom of any column. To do this simply click on the header of the part and keep your mouse button pressed. The cursor will change to a move  cursor.

Now move your mouse over the column you want to move the part to. As you move over parts in that column a space will appear as a dashed box for you to drop the moving part into. Release the mouse button to drop the part into the space provided.

In this example we are moving a news part from the middle column to the left column.

The settings will be saved for your next visit.



Size	Bid	Ask	Size	Last	+/-	Vol
Forward EUR/USD Outrights & Points						

	Bid	Ask	+/-	%	High	Low
EURUSD	1.1369	1.1369	0.0009	0.08	1.1391	1.1364
USDJPY	109.58	109.58	-0.19	-0.18	109.72	109.46
GBPUSD	1.2872		-0.0000	-0.00	1.2878	1.2830
AUDUSD	0.7155	0.7155	-0.0012	-0.17	0.7179	0.7149
USDCHE	0.9076	0.9077	0.0025	0.25	0.9977	0.9942
			0.32		1.3296	1.3251
			0.11		71.5225	71.1280
			0.22		6.7958	6.7815
			0.22		13.9064	13.8156
			-0.03		96.39	96.19

	Cash Ask	3M Ask
18 Jan 2019	6022.00	6045.00

My prices



Fastmarkets Mydesk allows you to create your own Price Parts, where you decide which instruments to display in the price part, and the order they are to be displayed in. This would enable you to create your own price part with all the contracts you are most interested in and place it on any tab. You can create as many price parts as you have space for.

MyPrice price parts are saved and accessed from the Content Finder.

Just like other content parts, they have the same icons to add them to columns on your tabs or open as popups. Click the icon to delete the price part, if you no longer need it.

To create your own MyPrices part, click the icon next to the Create my own customised prices link.

Create and Modify My Prices

Follow the steps below to create a price panel to display on your screen, on any tab, and as a popup

- 1 Caption
- 2 Select Instruments
- 3 Select Fields
- 4 Select Styles

Enter the name for your prices:

Back Next

There are only 4 steps required to create a MyPrice part. The first is to select a name for it, which will be used in the content finder.

LME 3M Select

	Size	Bid	Ask	Size	Last	+/-	Vol
LME Cu 3M	1	5987.50	5988.50	2	5987.50	-68.50	6072
LME Al 3M	8	1859.50	1860.50	5	1859.50	-10.50	4679
LME Ni 3M	14	11770.00	11775.00	6	11770.00	-40.00	2192
LME Zn 3M	1	2570.50	2571.50	20	2571.00	-10.00	3574
LME Pb 3M	2	2004.00	2005.50	1	2006.00	11.00	1471

Content Finder

Select from the list below the content to display on the tab you have currently selected.

Content is organised by type. Click the arrow to expand the type and see what content is available.

To add the content to your tab simply click on the tab icon adjacent to that content. The number in the tab icon indicates which column on the tab the content should be placed. The next time you visit this tab or refresh the page the content will always appear on the selected tab in the column you specified.

To open the content in a new window (popup) click the popup icon.

Customisation Tools

- My Alerts
- My Prices
- Create my own customised prices
- Copper
- My External Links
- My RSS Readers

My prices



The next step is to select and add the instruments to your MyPrices part.

Instruments are grouped according to type, which can be selected from the Instrument Type drop down list.

Some instrument types have a lot of instruments, so these are sub divided further by commodity, which can be selected from the Commodity drop down list. Finally select the instrument in the Instrument drop down list.

Use the "Add Instrument" link to add the instrument to the list on the right hand side. In this example we have selected two instruments.

To remove a selected instrument from the list, click on it, then click the "Remove Instrument" link

Click "Next" to go to the next step

Create and Modify My Prices

Follow the steps below to create a price panel to display on your screen, on any tab, and as a popup

- 1
- 2
- 3
- 4

1 Caption 2 **Select Instruments** 3 Select Fields 4 Select Styles

Use the drop downs below to find the instrument you need. Click 'Add Instrument' to add to the list of selected instruments. Click 'Next' when you are finished.

Search

Catalogue

- LME
- Copper**
- Key Contracts
- Copper
- Floor Contracts
- Official

LME Copper Cash Off
LME Copper Cash Offi
LME Copper 3M Offici
LME Copper 3M Offici
LME Copper Dec 1 Offi

Selected Instruments

- LME Copper Cash Official
- LME Copper Cash Official \$/lb

Remove

Back Next

My prices



This step allows you to decide which fields to display data for, and the order these fields are to appear.

Click a field to select it, then enter a number to indicate the order that field should appear. In this example we have selected three fields to appear in the order Bid, Ask, and Bid Size. To de-select a field simply click it again

Create and Modify My Prices
Follow the steps below to create a price panel to display on your screen, on any tab, and as a popup

1 Caption 2 Select Instruments 3 Select Fields 4 **Select Styles**

Optionally choose the colours and fonts for field captions and field values. Click 'Next' to ignore this step or create your prices.

Edit fonts/colours for this section
Choose Style: Captions

Font: Arial
Font Size: 12
Bold:
Colour: 000000
Background: #ffffff

Back Save My Prices

Create and Modify My Prices
Follow the steps below to create a price panel to display on your screen, on any tab, and as a popup

1 Caption 2 Select Instruments 3 **Select Fields** 4 Select Styles

Select the fields to display and the order to display them in. You can also optionally choose to display gridlines and increase the spacing between fields.

Show gridlines:
Set cell spacing: 0
Show Chart Links:
Use Short Instrument Name:

Fields Selected Fields

Market Open
Bid Size
Bid Contributor
Ask Time
Ask Size
Ask Contributor
Last
Last Time
Last Size
%

Bid
Ask
Change
Bid Time

Apply to all Price Parts:
Remove

Back Next

The final step is an optional step and can be skipped. It allows you to adjust the colours and fonts that should be used on this MyPrices part. Colours and fonts can be set differently for the field headings, the instrument names and the actual data.

Click the "Save My Prices" link to save your new MyPrices part. You will get a popup message when it has been created. The content finder will automatically close and refresh, then you can find your new MyPrices part under MyPrices heading in the Content Finder.

My links



Fastmarkets Mydesk allows you embed third party websites as External Link Parts. These might be websites that show specific data that FM Pro may not normally carry, but you still want to be able to see that data along with the rest of your data.

This can easily be achieved by creating an external link part, from the Content Finder.

Each part can have a specific height and width, can have the scroll bars switched off, and can be set to automatically refresh its content. In addition, if the data you want to display only forms a small portion of the website, you can set the Scroll Left and Top values so only that portion of the page you are interested in is displayed.

Create a new external link.

Caption/Heading

URL

Width

Height

Scrolling

Scroll Left

Scroll Top

Refresh Rate Seconds

Select from the list below the content to display on the tab you have currently selected.

Content is organised by type. Click the arrow to expand the type and see what content is available.

To add the content to your tab simply click on the tab **2** icon adjacent to that content. The number in the tab icon indicates which column on the tab the content should be placed. The next time you visit this tab or refresh the page the content will always appear on the selected tab in the column you specified.

To open the content in a new window (popup) click the popup icon.

Customisation Tools

- My Alerts
- My Prices
- My External Links**
- My RSS Readers
- My Instruments
- My Constants

Data tools and Calculators

- Charting Tools
- Download DDE Server

Once the link part is created you can edit the settings by choosing "Edit External Link" from the Link Part menu.

My messages



From time to time we will send you messages that will automatically appear on your desktop in the Messages tab, on the left hand side of the screen.

The messages will slide out from the left hand side. To access your messages at any time, simply click on the Messages tab to slide it out.

Messages you may receive could be about new features on our services, exchange information, or notifications of any issues we may be experiencing.

We use it as an important mechanism to keep in touch with our customers.

Click the right hand edge of the messages tab to slide it across to the left and hide it.

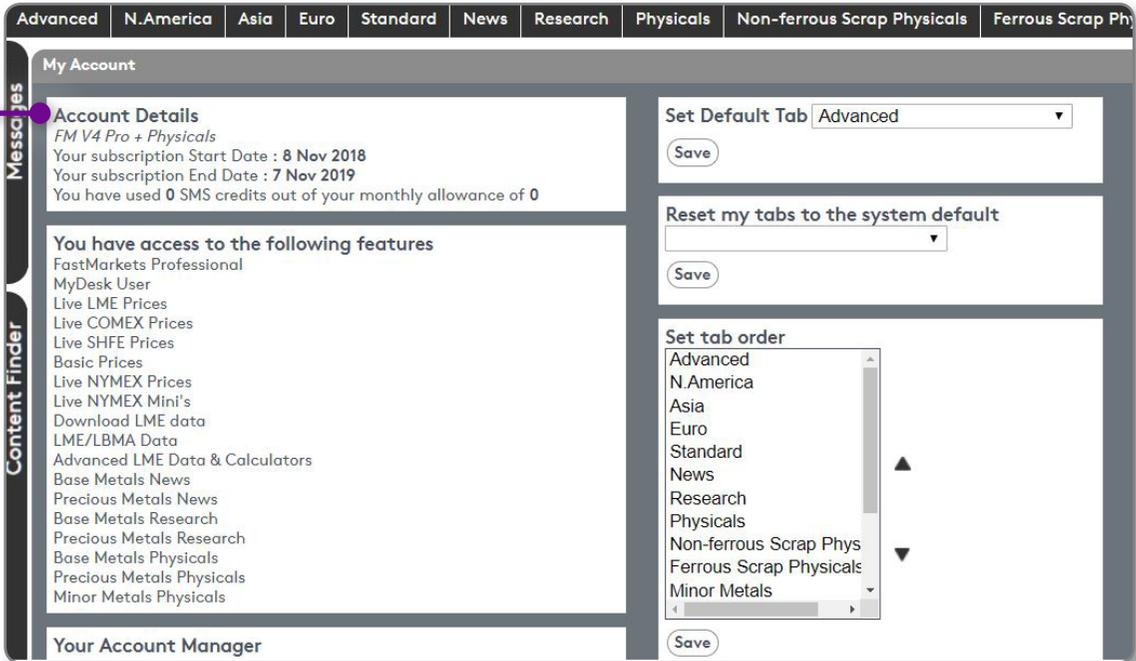
The screenshot displays the Fastmarkets website interface. At the top, the Fastmarkets logo is visible. Below the logo is a navigation bar with tabs: Advanced, N.America, Asia, Euro, Standard, News, Research, Physicals, Non-ferrous Scrap Physicals, and Ferrous. The Messages tab is highlighted and expanded, showing a message that says "You have no messages." A purple callout box points to the right edge of this tab, indicating how to slide it out. Below the Messages tab is a Content Finder section with a table of LME prices:

Content	Quantity	Price 1	Price 2	Price 3	Price 4	Price 5	Price 6
LME Sn 3M	3	20575.00	20595.00	1	20580.00	-35.00	104
LME AA 3M	5	1430.00	1450.00	1			
LME NA 3M	5	1410.00	1425.00	25			
LME Co 3M			45000.00	1			
LME Mo 3M							

Below the Content Finder are sections for "Forward EUR/USD Outrights & Points" and "LME Official Prices". On the right side of the interface, there are sections for "Top Reports" with a search bar and a list of news items, and "Major Spot FX Rates" with a table:

	Bid	Ask
EURUSD	1.1361	1.1361
USDJPY	109.65	109.65
GBPUSD	1.2864	1.2865
AUDUSD	0.7147	0.7148

My account



Advanced N.America Asia Euro Standard News Research Physicals Non-ferrous Scrap Physicals Ferrous Scrap Physicals

My Account

Account Details
 FM V4 Pro + Physicals
 Your subscription Start Date : 8 Nov 2018
 Your subscription End Date : 7 Nov 2019
 You have used 0 SMS credits out of your monthly allowance of 0

You have access to the following features
 FastMarkets Professional
 MyDesk User
 Live LME Prices
 Live COMEX Prices
 Live SHFE Prices
 Basic Prices
 Live NYMEX Prices
 Live NYMEX Mini's
 Download LME data
 LME/LBMA Data
 Advanced LME Data & Calculators
 Base Metals News
 Precious Metals News
 Base Metals Research
 Precious Metals Research
 Base Metals Physicals
 Precious Metals Physicals
 Minor Metals Physicals

Set Default Tab Advanced

Save

Reset my tabs to the system default

Save

Set tab order

Advanced
 N.America
 Asia
 Euro
 Standard
 News
 Research
 Physicals
 Non-ferrous Scrap Phys
 Ferrous Scrap Physicals
 Minor Metals

Save

Messages

Content Finder

Your Account Manager

You can access details of your account by clicking on the "Account" link in the top right hand corner of your screen.

You will see what features you have access to, who your account manager is and how to contact them, plus when your account is due to expire.

If you have access to our SMS alert service, you will also see how many SMS credits you have remaining.

Fastmarkets Mydesk



If you have a question about your existing service, please contact our customer success team at **customersuccess@fastmarkets.com**

EMEA: **+44 (0)20 7779 8787**

Asia: **+65 64 221 478**

Americas: **+1 312 366 2542**